



QUALITY POLICY

”POKÓJ” Spółdzielnia Elektrotechniczna
ul. Warecka 1
91-202 Łódź

The fundamental objective of the Spółdzielnia Elektrotechniczna „POKÓJ” is to continuously identify and satisfy the needs and expectations of our current and potential clients. Our aim is to offer high-quality products and services while incorporating a sustainable development strategy and responsible management. This approach allows us not only to focus on profit but also to consider our impact on the surrounding environment and people.

We strive to strengthen our position in the design and production of low-voltage electrical equipment, as well as in the sale of electrical accessories and components in both the domestic and international markets. We conduct our business in a responsible, ethical, and socially supportive manner, which makes us a trustworthy business partner.

We achieve our goals by:

Quality Management in Accordance with PN-EN ISO 9001:2015:

- Maintaining and continuously improving the implemented Quality Management System.
- Ensuring our products and services comply with client requirements and applicable legal regulations.
- Implementing corrective and preventive actions to eliminate and avoid non-conformities.

Social Dimension of Our Operations:

- Creating workplaces reasonably accommodated to the individual needs of persons with disabilities.
- Maintaining a safe and supportive environment that enables the professional development and activation of our employees.
- Continuously improving the qualifications of our entire team in line with their positions.
- Counteracting exclusion and discrimination by promoting equality, respect, and social responsibility.

Environmental Responsibility:

- Minimizing the negative environmental impact of our production activities by optimizing the use of raw materials and utilities and by reducing greenhouse gas emissions.
- Implementing technological solutions that promote environmental protection.
- Practicing rational waste management and supporting the circular economy.
- Educating employees on ecology and sustainable development.

Organizational Governance and Management:

- Ensuring transparency and ethics in business relationships.
- Adhering to applicable laws, norms, and standards.
- Supervising risks and opportunities and continuously improving operational processes.
- Engaging all employees in the achievement of quality and environmental objectives.

Ensuring the Quality of Our Products and Services:

- Adopting a personalized and reliable approach to our clients.
- Maintaining strict quality control of production and services at all stages.
- Providing timely and comprehensive client service.
- Continuously investing in the development of our infrastructure and technical facilities.
- Optimizing costs while maintaining high efficiency and quality.

The Management of the Spółdzielnia Elektrotechniczna „POKÓJ” declares its full commitment to a strategy of sustainable development and responsible management in all daily operations.

This established Quality Policy, which incorporates the principles of sustainable development, forms the foundation of our responsibility towards our clients, employees, the local community, and the natural environment. It is known, promoted, and applied by all employees.

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Management of the Spółdzielnia Elektrotechniczna „POKÓJ”:

Prezes Zarządu

Grzegorz Osiniak

Z-ca Prezesa Zarządu

Łukasz Katarajczyk